

# Certificate

Standard **UNE EN 13816:2003 Transportation - Logistics and services - Public passenger transport - Service quality definition, targeting and measurement.**

Certificate Registr. No. 00/080061

TÜV Rheinland Ibérica Inspection, Certification & Testing S.A.  
certify:

Certificate Owner: **TRANSPORTS MIR, S.A.**  
C/ Progrés, 83  
E-17500 Ripoll (Girona)

Scope: Road passenger transport services.

Validity: An audit was performed, Report No.080061  
Proof has been furnished that the requirements according to  
UNE EN 13816:2003 are fulfilled.

The due date for all future audits is 13-12.

The certificate is valid from 2009-03-06 until 2012-03-07.  
First certification 2009-02-23.

The validity of this certificate is conditioned to the realization of the corresponding audit of following with satisfactory results which must be carried out annually.



2009-03-03

TÜV Rheinland Ibérica Inspection, Certification & Testing S.A.  
Garroba, 10-12 - E-08820 El Prat de Llobregat